

Our Street address is 1585 Jackson Road, just north of the Highway department garage. For information, our phone number is 872-6060.

Our mailing address is PO Box 220, Penfield, NY 14526.

Our Website is www.PenfieldAmbulance.org



Volunteering is a rewarding experience for our members. Our base runs 24/7 and members can sign up for available hours on-line. Members are proud of their skills and work together as a team to provide emergency medical care and ambulance service to Penfield and as mutual aid to surrounding communities.

### Why do people stay with Penfield Ambulance?

Friendly people ...
Rewarding experience ...
Opportunity to help others ...
Great experience as a student ...
Help me get into nursing school ...
Making a difference ...

## WOULD YOU KNOW WHAT TO DO?

Who can volunteer?
You Can!

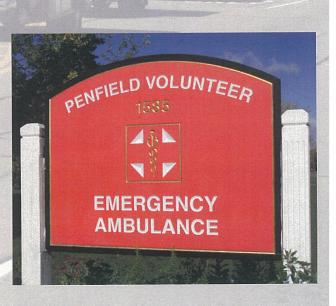
Penfield Ambulance volunteers are men and women of many ages and backgrounds who take pride in serving our community. Volunteerslive in Penfield and surrounding towns and come from many backgrounds including:

- · High School & College Students
- Business owners
- · Skilled Trades
- · Engineers, lawyers, accountants
- · Retail sales
- · Service industry
- · Nurses and nursing students
- · Teachers
- · Parents
- · Retired men and women.

#### How can I Look into Joining?

- 1. Call us at 872-6060
- 2. Visit our website www.PenfieldAmbulance.org
- 3. Stop in at our base anytime.

# Welcome to Penfield Ambulance



Driver: Drivers are responsible for transporting EMTs and patients from the scene to a medical facility. They are responsible for handling the gurney, cleaning and restocking the vehicle, and assisting with patient care. Drivers have to complete medical training sufficient to assist the medic in charge, have a clean driving record and at least 3 yrs of driving experience with a senior license.



Medic: Medics are EMTs and are responsible for providing appropriate patient care to the wide variety of circumstances we are called out to. Satisfactory completion of a 140 hour, NYS-approved EMT course is required as is on-the-job demonstration of skills. Updates and skill refreshers are required. The NY State EMT class requires a candidate to be at least 18 years old at the time of the final exam. Most graduates become cleared PVEA medics within 6 months of completing the course.



**Dispatcher:** The dispatcher is responsible for receiving emergency calls from 911 and dispatching EMT crews. The dispatcher acts as a go-between between the crew and 911 while the crew is on a call. The dispatcher is also responsible for the base while they are on-duty. Dispatchers must be 16 years old and complete on-the-job training.



**Explorer:** Anyone between the ages of 14 to 18 can be a Penfield Ambulance Explorer. While in the program, they will receive First Aid and CPR training, and learn about the field of emergency medicine. Participation in the Explorer program is an excellent means of entry into full EMT responsibility.



## Penfield Volunteer Emergency Ambulance:

About us: PVEA was organized in late 1965 and began serving the town of Penfield in March 1966. For the first two years, the emergency response volunteers worked out of a small garage on Whalen Rd. In 1968 the PVEA moved to a new facility on Jackson Rd. By 1996, we had outgrown the Jackson Rd base and a major renovation was undertaken to enlarge the facility. Today, the base is a home with eating, working and sleeping quarters, laundry facilities, computer and internet hookups, meeting and training areas. We respond to an average of 240 calls a month.



What we do and who we serve: Penfield Ambulance works with the Monroe County 911 Emergency Dispatch Center to provide 24 hour, 7 day emergency ambulance service to the town of Penfield and surrounding towns if mutual aid is requested. We respond to over 200 calls in a typical month and our call volume is continuing to grow. We have a loan program for crutches, canes, and walkers. In addition Penfield Ambulance hosts CPR/AED and first aid classes, sponsors community blood pressure clinics and participates in various community events throughout the year.